

May 4, 2020

RE: CSN COVID-19 (coronavirus) communication to our stakeholders

CSN Community,

CSN remains committed to doing everything we can to assist the individuals we support and our employees through this pandemic. We recognize the rights and responsibilities of the people we support and the challenges that present themselves in this time of state directed restricted community access. CSN values its' role in ensuring that individuals receiving our supports understand both their rights and their responsibilities as community members.

We are closely monitoring the decisions of the Governors in the states where CSN supports are provided. The Governors' direction will act as our guide as we make decisions moving forward. While some states and cities are beginning to loosen shutdowns, CSN will be conservative in our decision-making with the safety of our members, employees, contractors and our communities as our top priority.

It is encouraging that select community restrictions are being lifted! However, based on studies available, we know that a significant number of individuals with COVID-19 lack symptoms or are asymptomatic yet can still spread the virus. The same is reportedly true for those that are pre-symptomatic. Based on the data available, it seems evident that the risk of infection remains and solutions for those infected, while improving, are not entirely in place. Until proper treatment is in place, a 'new normal' seems inevitable and necessary for many. CSN will aim to support our employees and the individuals we support with this end in mind.

CSN offices and day service locations have been officially closed *to the public* since late March 2020. All CSN employees and locations will continue to practice and support social distancing, the use of PPE (Personal Protective Equipment) and proper hygiene practices. Additionally, CSN employees are encouraged to continue to assist and support CSN clients to maintain relationships and community integration through electronic means as an alternative. These recommendations continue to apply to all CSN residential and day settings and are also strongly recommended for CSN Shared Living Providers and CSN Host Homes.

As an update to all of the above, these expectations and suggestions will remain in place until the tentative date of June 1, 2020. As significant progress against the spread of the coronavirus is realized, we will review our tentative plan and resume pre-pandemic office and day service setting business hours.

It is our hope that by following these guidelines that we can do our part to reduce the community spread and keep you, the individuals we support, and our valued employees healthy and safe. CSN values all stakeholder feedback. Please contact me or the CSN COO, Tiffany Schnittker with any questions or suggestions you may have regarding our response and planning related to COVID-19 (coronavirus).

Stay well,

Brian Kanter
President & CEO

The Community Supports Network, Inc. will continue to work with our local partners in each state that we work in as well as continue to monitor credible sources, such as the Center for Disease Control (CDC) and the World Health Organization (WHO), for the most current and reliable information and guidance. Please visit/follow our Facebook pages where we will continue to post the most current information available.
